### James S. Curnow

# 12 Cityview Way San Francisco CA 94131-1235 jcurnow@luxnoir.com \* 415.206.9350 home

#### CAREER EXPERIENCE

## March 2000 – February 2001 Strombus Integration Consulting, Inc.

Oakland, CA

#### Director of Consulting and Engineering

- Perform wide and local area network assessment, design and recommendation including project planning, budgeting and client management.
- Implemented Weekly Status Report and Work Order Templates, including project, budgetary and resource reporting.
- Prepare and present complex technical presentations instructing clients to invest in secure, scaleable, redundant, and manageable networks.
- Pioneer and assist in sales and marketing, technical resource recruiting, strategic business partnership and product development.

#### 1995 - 1999 Catholic Healthcare West San Francisco, CA

### Regional Network Services Manager

- Managed 25 employees and contractors in development, installation, and maintenance of WAN, LAN, remote access and desktop services in use across 7 hospitals in the San Francisco Bay Area.
- Arranged and provided support for hardware and software platforms including Cisco, Cabletron, 3Com, Novell, Windows NT, UNIX, VMS, PICT, AS400, RS6000, Digital, 70 + Intel-based servers.
- Developed, implemented and documented server, cable plant, and IT inventory management procedures on a standardized, regional basis.
- Primary project manager for all Y2K Network Infrastructure budgets and projects. Managed network infrastructure upgrade budget in excess of \$600,000.00.
- Instituted proactive Network Monitoring using HP Open View and Cabletron Spectrum Element Manager. Proposed need of proactive network management in a life critical environment to senior management.
- Assisted with long-range technical planning, documentation and supervision of Network and Telecom budgets for Bay Area Region.
- Installed server redundancy including RAID5 as standard.
- Pioneered installation and consolidation of Regional Helpdesk.
- Converted facilities from Token Ring to Ethernet infrastructure, including cost savings analysis, obtaining management and department buy-in to the project, budget and resource management.
- ♦ Managed conversion of 1000+ desktops from WordPerfect and GroupWise e-mail to MS Exchange e-mail.
- Implemented Regional ID Badge System. Worked closely with senior management to define project, assign resources in multiple departments including Security and Human Resources. Managed resources in excess of \$100,000 under direction of Regional CFO.
- Managed project to replace all Novell servers in the Region with MS NT based systems to comply with new CHW Corporate standards.
- Support construction of regional accounting offices and consolidate four hospital's separate accounting systems. Worked with senior and middle management to relocate 200 employees from four different hospitals, accessing six different host systems. Primary project manager for desktop, server, e-mail and host connectivity issues. Worked closely with other department managers to ensure business crucial functions were minimally interrupted.
- Function as primary liaison to CHW Corporate IT regarding Internet access, corporate wide budgeting and cost reduction, systems selection and consolidation, domain, DNS, naming convention standards.

#### 1991 - 1995

#### Gallagher Heffernan Insurance Brokers

San Francisco, CA

#### Information Systems Specialist

- ♦ Novell 3.X LAN Administrator, AS400 Operator, Desktop support for 200 users.
- Maintained equipment, and trained employees on PC applications and Insurance Automation Software.
- Directed special project for senior accounting staff in reconciliation of large commercial accounts.
- ◆ Special projects included: upgrading file server from Novell 3.10 to 3.12 and upgrading the drive storage capacity; rollout of Window for Workgroups to 200 desktops.

### 1990 - 1993 Independent Consultant San Francisco, CA

- Clients: Charles Bond and Associates Attorney at Law; Consulate General of Japan, San Francisco; Flora Elkind Publishing.
- Installed, maintained, and provided telephone support for local area networks, servers, desktops, etc.

#### 1984 - 1990

## Maroevich DM Diversified Insurance Brokers

San Francisco, CA

#### Computer Systems Manager, Assistant to Office Manager

- Researched, designed, and constructed Lantastic peer-to-peer LAN.
- Constructed and maintained client, insurance policy and claims databases using P&F File and Report.
- ♦ Trained employees to use computer systems, programs, data entry procedures, and office equipment.
- Connected small remote office to home office via multiplexor.

## PROFESSIONAL MEMBERSHIPS & CERTIFICATIONS

- Cisco Certified Network Associate (CCNA), June 2000
- ♦ Member of Healthcare Information and Management Systems Society (HIMSS) since 1998 <a href="http://www.himms.org">http://www.himms.org</a>

#### TECHNICAL EDUCATION HIGHLIGHTS

- ♦ Cisco ICND 5-day Course
- Project Management using MS Project
- Supporting MS Windows NT 4.0 Core Technologies
- Netware 4.x Advanced Administration

## **UNIVERSITY EDUCATION**

#### 1984 - 1989

#### San Francisco State University

San Francisco, CA

- ♦ Bachelor of Arts, Psychology, Graduated Cum Laude
- Focus in Psychobiology, Psychoneuroimmunology, and Holistic Health

#### ADDITIONAL INFORMATION AVAILABLE AT WWW.LUXNOIR.COM

- Detailed list of technical education achievements
- Detailed list of exposure to technologies and standards broken out by the seven layer OSI model
- Professional References
- Links to all related sites

## **REFERENCES**

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## Joseph Sigman

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Palmer Reilly, AVP Wells Fargo Bank, Trust Insurance (Former Owner of DM Diversified) (415) 396 2731

Dean Paul Senior Systems Administrator Gallagher Heffernan Insurance Brokers (415) 536 8462